

# SP SERVICES X CIRCLES.LIFE

## General Terms & Conditions

This Promotion is organized by SP Digital Pte. Ltd. ("SP") and Circles.Life (Liberty Wireless Pte. Ltd., hereinafter referred to as "Circles.Life"), collectively referred to as "the Organizers".

By entering the Promotion, you represent that you have read, understood and agreed to be legally bound by these terms and conditions.

## Offer and redemption

This Promotion is valid from 12:00am on 24 August 2018 to 11:59pm 15 October 2018 Singapore Standard Time ("Promotion Period").

This Promotion is open to all SP account holders ("Customers").

To qualify for the Promotion, Customers must:

- Download the SP Utilities app from SP here: <https://itunes.apple.com/sg/app/sp-services/id596749130> (iOS) | <https://play.google.com/store/apps/details?id=sg.com.singaporepower.sp-services> (Android)
- Click the Circles.Life promotion banner on the main page of the SP Utilities app.
- Enter your email and click on "Submit".
- Check your email for your unique code sent to you by [customersupport@spgroup.com.sg](mailto:customersupport@spgroup.com.sg) and click on the button "Redeem now".
- Build your plan on the Circles.Life website and check out using your code to enjoy the promotional benefits!

Customers get a one-time \$56 bill credit to offset their monthly bills ("Promotion Benefits").

The Promotion Benefits are valid as long as the Circles.Life mobile-plan subscription remains active. The Promotion Benefits will discontinue if the Circles.Life mobile-plan subscription is terminated, or encounters a disruption.

The promo code cannot be used in conjunction with other promo codes offered by Circles.Life – exceptions to this condition are at the discretion of the Organizers.

All applicants may be subject to documentation and identification approval as well as credit checks, the results of which will determine a successful transaction and subscription to Circles.Life. At all times general terms and conditions apply.

Circles.Life reserves the right to terminate or suspend the Promotion or amend, revoke, vary, delete or add to any of these terms and conditions at their absolute discretion at any time without notice and without any liability and such changes shall be binding on the Customers.



Any termination, suspension, amendment or variation of this Promotion by the Organizers shall not entitle any Customer to any claims or compensation from the Organizers for any and all losses or damages suffered or incurred by that Customer, whether directly or indirectly caused.

By participating in the Promotion, Customers agree and consent that SP and/or Circles.Life may use, disclose and process personal data (whether contained in the application form or otherwise obtained) provided by them for one or more of the purposes stated in SP's Terms and Conditions Governing Personal Data Protection Act (PDPA) 2012 and for the purposes stated below and all Customers confirm that they have read and agree to be bound by the terms stated therein, as may be amended, supplemented and/or substituted by the Organizers from time to time.

The Organizers shall not be liable in any manner for any claims, losses, damages, injury, liabilities or expenses suffered or incurred arising out of or relating to, the Promotion, whether directly or indirectly caused.

The Organizers do not take any responsibility in the case of an event that may prevent the Customers from participating in the Promotion, as a result of certain technical restrictions or other limitations specific or force majeure, which include but not limited to regulatory events, government directive, government intervention and acts of God, etc.

The Organizers reserves the right in their absolute discretion to determine whether a Customer qualifies under the Promotion.

The Organizers reserves the right to disqualify any Customer who has engaged in fraudulent conduct that the Organizers deem to be inappropriate or unacceptable.

The Organizers retains the right to withdraw the Promotional Benefits due to policy changes and/or regulatory restrictions.

Customers' billing status must be in good standing during the Promotion Period. Customers whose accounts have been suspended, cancelled or terminated for any reason whatsoever during the Promotion Period will not be eligible to participate in the Promotion.

The Organizers decision on all matters relating to the Promotion will be at their absolute discretion and shall be final and binding on all parties. No further correspondence and claims will be entertained.

All feedback on the relations with Circles.Life should be directed to Circles.Life accordingly. All feedback relating to SP and the SP utilities app shall be directed to SP accordingly.

In the event of any inconsistency between these terms and conditions and any other terms and conditions or application form, brochure, promotional or marketing material relating to the Promotion, these terms and conditions shall prevail to the extent of matters relating to the Promotion.

All other terms and conditions applicable to and governing the Promotion, and Terms and Conditions Governing Personal Data Protection Act (PDPA) 2012 will continue to apply with full force and effect.

These terms and conditions shall be governed by the laws of Singapore and the Customer irrevocably submit to the non-exclusive jurisdiction of the courts of Singapore.